

REFURBISHED.  
REIMAGINED.  
**READY TO FLY.**



Dear Travel Partner,

We are delighted to share a key milestone in Air India's transformation journey.

The retrofit of our **27** legacy A320neo aircraft has been successfully completed, marking the end of the first phase of our narrowbody fleet modernisation.

These upgraded aircraft now feature brand-new cabin interiors in a three-class configuration, featuring **Business, Premium Economy, and Economy Class**, offering enhanced comfort and greater choice for our customers.



With these retrofits, and new additions to our fleet, **104** A320 Family aircraft now operate with new or upgraded interiors, flying **3,024** weekly flights across **82** domestic and short-haul international routes.

This initiative marks a pivotal step in Air India's journey to becoming a world-class airline with an Indian heart, delivering a seamless experience across our entire fleet.

Know more about Air India's fleet transformation:

[ARTICLE ON NEWSROOM](#)

[WATCH THE VIDEO](#)

We thank you for your continued partnership and support.

Warm regards,  
**Team Air India**

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## IMPORTANT UPDATE

# MINIMISING DISRUPTION THIS FOG SEASON

Dear Travel Partner,

The northern region, including Delhi, experiences dense fog during winter, which may impact flight schedules. To minimise disruptions during the official fog window (Dec 10, 2025 – Feb 10, 2026), Air India has implemented robust measures:

### KEY INITIATIVES

- **Crew & Aircraft Readiness:** CAT III B-trained cockpit crew and CAT III B-certified aircraft deployed strategically.
- **Station Support:** Enhanced ground assistance, care packages, and proactive passenger handling at origin and diversion airports.
- **Schedule Planning:** Adjusted flight timings to reduce disruption on long-haul and metro routes.
- **Disruption Monitoring:** 24x7 Integrated Operations Control Centre for real-time weather monitoring and proactive adjustments.
- **Customer Communication:** Alerts via SMS, WhatsApp, email, and updates on Air India's website and social channels.
- **Fog Care Initiative:** Complimentary rescheduling or full refund for flights impacted by fog.

We remain committed to ensuring smooth operations and passenger comfort during this period. For any assistance, please reach out to your Air India Sales representative.

For further details, please visit: [Fog Care Information](#)

Thank you for your continued partnership.

Warm regards,  
Team Air India

