中國東方航空
CHINA EASTERN

Dear all,

This is a reminder regarding the requirement for foreign passengers entering China to complete the e-Arrival Card prior to their flight. We have recently received a notice from the Security Department at Shanghai Airport: the number of passengers on China Eastern flights from North America transiting through Shanghai PVG, or traveling to other extended destinations, who have completed the e-Arrival Card in advance is very low. This has caused some impact on security procedures.

The relevant details are attached/summarized in this email. Please remind passengers at the time of ticket purchase to complete the e-Arrival Card for foreign travelers entering China before departure, in accordance with CNIA regulations.

Thank you for your cooperation!

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According to the latest announcement issued by the China National Immigration Administration (CNIA) on November 3, 2025, effective November 20, 2025 (Beijing Time), all foreign visitors entering China will be required to complete and submit the E-Arrival Card online prior to arrival.

The E-Arrival Card can be accessed through the following official channels:
• CNIA official website
• The Chinese Government Service Platform
• CNIA mobile application ("China National Immigration Administration 12367")
• Mini programs on WeChat and Alipay

This new measure aims to improve the efficiency of immigration and customs clearance procedures and enhance the overall travel experience for all visitors entering China through any port of entry.

Attachments:
1. CNIA E-Arrival Card Portal
2. QR code for online completion of the E-Arrival Card

Please note that our office is merely relaying this information for your reference. For the most accurate and up-to-date details, please refer to the CNIA's official announcements.

Thank you for your attention and cooperation.

Best regards,

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https://s.nia.gov.cn/ArrivalCardFillingPC/

Arrival Card Filling   Home

Entry Declaration

Entry Declaration for Border Area Residents

Citizens holding border resident certificates from seven countries.including the DPRK, MongoliaPakistan,Nepal, Myanmar, Laos, andVietnam, please click here to fill inthe form.

The Arrival Card Filling

Scan the QR code above to fill in the information

National Immigration Administration