



A flying experience shaped by thoughtful details



Warm Indian  
Hospitality



Hot  
Gourmet Meals



Quick  
Layovers

Dear Travel Partner,

Encourage your customers to embark on a journey where they can pause, breathe, and reconnect with themselves.

From the spiritual calm of **Rishikesh** and the laid-back shores of **Goa**, to the cliffside tranquillity of **Varkala** and the mountain stillness of **Dharamshala**, each destination offers a unique path to inner peace and serenity.

With Air India's extensive network, we connect global travellers to the heart of India.

We are grateful for your continued partnership and support in making these journeys possible.

Warm regards,  
**Team Air India**

[www.airindia.com](http://www.airindia.com)



# Air India announces a new interline partnership with **flydubai**

Dear Travel Partner,

We are pleased to inform you that Air India has entered into a new Interline Agreement with Dubai-based carrier flydubai (FZ/141).

**Key highlights of this partnership include:**

- A two-way Interline arrangement, enabling both carriers to sell on each other's networks.
- Air India access via Dubai (DXB) to:
  - 6 destinations in Africa including (Ethiopia, Uganda, Egypt, Kenya and Tanzania)
  - 2 destinations in CIS including (Turkmenistan and Tajikistan)
  - 23 destinations in Europe including (Turkey, Serbia, Hungary, Armenia, Azerbaijan, Poland, Russia, Slovenia, Belarus, Romania, Czech Republic, Bosnia and Herzegovina, Bulgaria, Georgia and Albania)
  - 21 destinations in the Middle East including (Saudi Arabia, Jordan, Lebanon, Iraq, Syria, Iran, Medina and Tabuk) on the flydubai network.
- flydubai access via Delhi (DEL) and Mumbai (BOM) to 34 destinations across Europe, the Middle East, Southeast Asia, and Domestic India on the Air India network.
- A reciprocal charge & keep mechanism for excess baggage charges agreed upon by both carriers.

This partnership further strengthens our global connectivity and enhances travel options for our customers.

We thank you for your continued partnership and support.

Warm regards,  
Team Air India

## ADM Policy Update

# CIP/Stock and MSC Compliance Guidelines

Ref. No. AI/Sales/2026/Global/0102  
Effective Date: 1st Feb 2026

Dear Travel Partner,

We wish to inform you of important updates to Air India's **Agency Debit Memo (ADM)** policy concerning **Carrier Identification Plate (CIP)**/stock violations and the application of the **Most Significant Carrier (MSC)** principle.

### CIP/Stock Violation Guidelines

- Ticketing another airline's (OAL) fare on an Air India (AI) document in violation of fare rules and conditions will be treated as a CIP/stock violation. In such instances:
- The ticket will be reissued at the applicable OAL fare that permits CIP/stock.
- If the applicable fare is unavailable, the ticket will be reissued at the highest Air India cabin class fare.
- The difference in fare, taxes, fees, charges, and surcharges will be recovered from the issuing agency. The applicable ADM fee will apply.

Additionally, if fare rules permit ticketing an OAL fare on an AI document and all segments are on OAL (with no Air India sector flown), this will also be considered a CIP violation, attracting recovery of the loss.

For mixed cabin itineraries, the penalty corresponding to the highest booked cabin will be applied.

### Most Significant Carrier (MSC) – IATA Resolution 302

Air India adheres to IATA Resolution 302 for identifying the Most Significant Carrier (MSC) in baggage and fare construction for interline itineraries. MSC is determined based on the following hierarchy-

#### International Travel:

MSC is the carrier operating the first international sector.

#### Multiple IATA Tariff Areas:

MSC is the carrier operating the first sector that crosses into another tariff area.

#### Travel Within a Single Tariff Area:

MSC is the carrier operating the longest sector.

Any violation of IATA Resolution 302—including incorrect MSC application - will result in recovery as per the above policy.

For mixed cabin itineraries, the highest booked cabin penalty remains applicable.

Thank you for your continued support.

Warm regards,

Team Air India