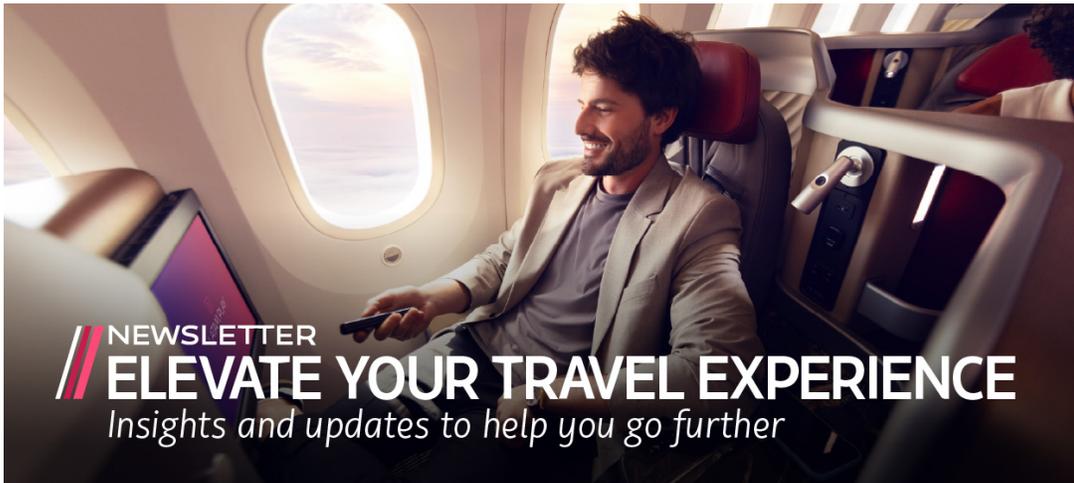


TRADE PARTNER



NEWSLETTER  
**ELEVATE YOUR TRAVEL EXPERIENCE**  
*Insights and updates to help you go further*

### *The LATAM experience continues to make a difference*

*Design, hospitality, and a unique South American identity earned us global recognition as the most improved airline brand in customer experience at TheDesignAir™ Awards.*

[Learn more](#) 



### *“Welcoming New Heights”: Our new brand promise*

*We launched “Welcoming New Heights”, our new brand promise—an invitation to offer your clients a warmer, more personalized, and more sustainable travel experience.*

[Read more](#) 





## Did you know?

Some sports equipment, musical instruments and special items can travel with us as special baggage, subject to a fixed fee depending on the route.

In addition, sports equipment such as golf, snowboard, wakeboard and bodyboard is accepted as regular checked baggage (up to 23 kg). The transport in the aircraft hold of wheelchairs or other personal assistive devices required to meet special needs is free of charge. We also allow the transport of urns containing cremated remains, in the cabin or in the aircraft hold, provided that your customers have the documentation required by each country.

[Read more](#)

*LATAM Airlines Team*

---

### Do you have any questions?

At [latamtrade.com](https://latamtrade.com) you will find our support chat and all the information about policies, alerts, and the latest news.

[latamtrade.com](https://latamtrade.com)

