



We are pleased to inform you that, effective as of **May 5, 2026**, the **most favourable ITA Airways contents will be available to IATA/ARC Agents with ITA Airways ticketing authority, via Lufthansa Group's NDC (New Distribution Capability) solution.**

This approach will ensure **quick and easy implementation**, thanks to the integration of ITA Airways' offer into the NDC API already in place for Lufthansa Group carriers.

Thanks to various NDC solutions, you will have access to **more advanced and efficient offers tailored for your customers.**

As an IATA/ARC Travel Agent, you will have three ways to access the ITA Airways NDC channel:

- **Aggregators:** approved NDC aggregators (*) offering NDC sales platforms (enabled GDS and Travel Technology Providers)

[Find out more](#)

- **SPRK:** a free, web-based platform available to partners with an active IATA/ARC number

[Find out more](#)

- **Direct NDC API:** directly integrating the Lufthansa Group airlines' NDC API

[Find out more](#)

ITA Airways will apply Lufthansa Group NDC models. Furthermore, ITA Airways will introduce a **Distribution Cost Charge (DCC) effective May 5, 2026.**

ITA Airways **will not introduce DCC from Japan, P.R.C., Hong Kong, Iran, Libya and Yemen** and remains commercially and operationally separate regarding the following countries: USA, Canada, Mexico, Belize, Costa Rica, El Salvador, Guatemala, Honduras, Nicaragua, Panama, Japan, Singapore and P.R.C.

Comprehensive details, including applicable DCC amounts, will be communicated in due course.

Sales through **NDC Bilateral**, ITA Airways.com and ITA Airways' other direct sales channels will be **exempted by the application of a Distribution Cost Charge**.

Any further ITA Airways specific exemptions or deviations will be communicated under the ITA Airways B2B website, [ITA Airways Connect](#).

Agents already enrolled and connected to any Lufthansa Group's NDC solution will automatically benefit from ITA Airways NDC content as of **May 5, 2026**. **Access to the ITA Airways NDC offer** will also **require an agreement between the Agent and its enabled Aggregator (*)**. **Please ensure you have such an agreement ready and signed.**

Agents not yet enrolled and connected to any Lufthansa Group's NDC solution have the opportunity to register via the Lufthansa Group NDC Partner Program website (*). [Find out more](#)



ITA Airways will adopt Lufthansa Group's NDC solution with the gradual implementation of some of the most enhanced features. This will give you **access to ITA Airways' NDC offers** for a more dynamic, personalized and optimized retailing experience.

It represents a significant milestone in our journey towards a more modern and advanced retailing landscape that will enable further developments in the future.

More details will be shared shortly.

For further information, visit the [ITA Airways Connect B2B website](#) and [Lufthansa Group NDC Partner Program website \(*\)](#).

()Travel Technology Partners and GDS are gradually fulfilling enablement process. Please check with your Aggregator progress on approval fulfillment.*

[ITA Airways Connect](#)

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