

**No. 25022/28/2020-F.I (Vol. IV)
Government of India
Ministry of Home Affairs
(Foreigners-I Division)**

Major Dhyan Chand National Stadium
India Gate Circle, New Delhi – 110002

Dated : 27-01-2026

ORDER

Subject : Capturing of passport details and nationality of foreigners booking tickets for their intended domestic travel within India

WHEREAS it has been reported that the Indian Railways, Airlines and Road Transport & Inland Waterways operators engaged in transporting passengers within India are not presently capturing the passport details and nationality of foreigners while booking tickets for their intended domestic travel.

AND WHEREAS capturing of passport details and nationality of foreigners while booking tickets for their intended domestic travel within India is considered critical in the interests of national security.

THEREFORE in exercise of the powers conferred by sub-section (3) of section 7 of the Immigration and Foreigners Act, 2025 (13 of 2025), the Central Government in the Ministry of Home Affairs hereby direct the Indian Railways, all Airlines & Inland Waterways operators engaged in transporting passengers in the domestic sector within India as follows:-

(A) They shall capture the following details of foreigners at the time of booking of tickets for their intended domestic travel either through them directly or through any authorized travel agencies, by modifying their forms for booking of tickets appropriately: -

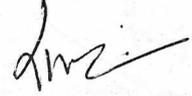
- (i) Name as in Passport or Travel Document *
- (ii) Gender
- (iii) Date of Birth as in Passport or Travel Document
- (iv) Passport or Travel Document Number *
- (v) Nationality *
- (vi) Travel details *
- (vii) Address in India (including hotels etc.)
- (viii) Mobile or telephone number in India.

* These are mandatory fields

(B) The details of foreigners so captured shall be shared with the Bureau of Immigration, a statutory body functioning under the Ministry of Home Affairs, as and when required by them.



- (C) They shall ensure that the requisite framework for capturing the details referred to in (A) above and the modalities for sharing the data with the Bureau of Immigration, as and when required by them, are in place within a period of 90 days from the date of issue of this Order.



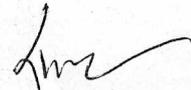
(Ram Dayal Meena)
Director
Tel. No. 23077512

To

1. The Indian Railways
2. All Airlines operating in the domestic sector (through the Ministry of Civil Aviation)
3. All Inland Waterways operators operating in the domestic sector (through the Ministry of Ports, Shipping and Waterways)

Copy forwarded with the request to give wide publicity to the above order among the authorities concerned in the Indian Railways, all Airlines and Inland Waterways operators, operating in the domestic sector: -

1. Secretary, Ministry of Civil Aviation, New Delhi
2. Chairman, Railway Board, New Delhi
3. Secretary, Ministry of Tourism, New Delhi - (with request to advice travel agencies booking tickets for foreigners domestic travel to comply with this order)
4. Secretary, Ministry of Ports, Shipping and Waterways, New Delhi
5. Director General of Civil Aviation, New Delhi
6. Chairman and Managing Director, IRCTC, New Delhi
7. Chairman, Inland Waterways Authority of India



(Ram Dayal Meena)
Director
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Copy also forwarded to :-

1. The Foreign Secretary
2. Director, Intelligence Bureau
3. Secretary (R), Cabinet Secretariat
4. Commissioner, Bureau of Immigration
5. AS(F)/ JS(F), Dir(C)/ Dir (OCI)/ DS(I), MHA
6. DDG, NIC for appropriate action



(Ram Dayal Meena)
Director
Tel. No. 23077512



GOVERNMENT OF INDIA
OFFICE OF THE DIRECTOR GENERAL OF CIVIL AVIATION
TECHNICAL CENTRE, OPP. SAFDARJUNG AIRPORT, NEW DELHI

AIR TRANSPORT CIRCULAR 01 OF 2026

F. No. DGCA-27037/2/2026-AED-DGCA

Dated: 09th February 2026

Subject: Provision of Passenger's Mobile Number and Email ID at the Time of Booking of Air Tickets

It has been observed that, during recent instances of flight disruptions, several passengers did not receive timely flight-related information owing to the non-availability of their mobile numbers and email addresses in the records of the airlines. As a result, the processing of refunds and compensation arising out of flight cancellations was also delayed.

It has further come to the notice of the competent authority that, in many cases, air ticket bookings contained the contact details of travel agents or intermediaries instead of the passenger's mobile numbers and email IDs, leading to miscommunication and failure in the dissemination of critical flight information to passengers.

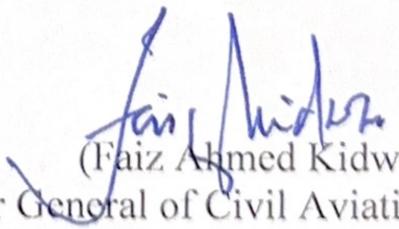
In order to ensure effective and direct communication with passengers and to facilitate the timely processing of refunds and compensation, it is hereby directed that all passengers booking Air Tickets shall provide their own valid mobile number and email ID at the time of booking of air tickets, including bookings made through travel agents or other intermediaries.

All airlines, travel agents, online travel portals, and other booking entities shall ensure strict compliance with the above direction. The practice of providing the contact details of travel agents or intermediaries in place of passenger's personal contact information shall be avoided.

Further, airlines shall take necessary measures to sensitize travel agents and intermediaries and conduct periodic checks to ensure that passenger's contact details are accurately captured at the time of booking. The airlines are also advised to include the above mentioned directions in their agreements with travel agents.

This circular is issued in the interest of ensuring transparency, safeguarding passenger interests, improving communication, and enhancing the overall passenger experience.

All concerned stakeholders are directed to comply with the provisions of this circular in letter and spirit.


(Faiz Ahmed Kidwai)

Director General of Civil Aviation

To
All Scheduled Indian / Foreign Airlines