

DO IT RIGHT, AND ENSURE CUSTOMER DELIGHT.



When you update customer contact details on the PNR correctly, they get crucial updates related to their travel.

Information such as flight delays, cancellations and flight schedule changes gets conveyed to them on their e-mail and via SMS.

As per the DGCA Air Transport Circular 01 of 2026, it is mandatory for all booking points to provide accurate contact details of the passengers.

PLEASE FOLLOW THIS PROCESS:

CTCM - Country code followed by number. E.g.: +919xxxxxxxx

CTCE - Passenger's email address



BOUNDLESS HORIZONS

[READ MORE](#)



Your curated edit of exquisite travel experiences

TOP PICKS OF THE MONTH



FINDING STRENGTH IN PASSION

Gul Panag shares how pursuing passions like flying and motorcycling helps her to "break out of the rut" providing the essential recharge needed to maintaining peak performance and avoiding burnout.

BUON APPETITO

Experience Rome through its deep-rooted culinary rituals, where every meal — be it a simple slice of pizza al taglio or a creamy maritozzo — is a sacred act of heritage and connection.





A CHARMING CANVAS

Capture the golden city of Prague through the eyes of an artist, where Gothic spires and Baroque bridges become a sprawling canvas for soulful expression.

MILES OF INSPIRATION

From the historic streets of Paris to the rugged peaks of the Alps, world-class marathons offer runners a unique blend of physical endurance and breathtaking scenery.



WIN TWO TICKETS TO EUROPE

Join Air India's **#NamasteEurope** photo contest by sharing your most striking travel photograph on Instagram for a chance to win two round-trip tickets to London or Frankfurt.

Simply post your shot, use the hashtag **#NamasteEurope**, and tag **@airindia** between 1 March and 31 March 2026 to enter.

Embrace quiet and conscious luxury with the latest issue of Namaste.ai.

[ENTER NOW](#)

[BOOK](#) | [CONTACT US](#) | [PRIVACY POLICY](#)