



On 17/4/2026 02:30 pm (GMT+3)

Dear Partner,

Further to our communication sent on 16 April, 2026. We want to clarify our refunds policy:

- As a reminder, if you have a confirmed booking with a travel date between 28 February and 15 September 2026, you are eligible for: Complimentary date changes to a new travel date up to 31 October 2026 when rebooking on flights operated by Qatar Airways, subject to availability and fare seasonality.
- If your flight is impacted, you remain eligible for:
 - Further fee-free changes until 31 October 2026, or
 - Refund of the unused ticket value (Please note that refunds may take up to 28 working days to be processed).

Thank you for your ongoing partnership.

Kind regards,
Qatar Airways

We keep updating our passenger guidelines, agent rebooking decision flow, and FAQs on a dedicated page on the [Trade Portal](#) to help support your teams during this period.



TRADE
PORTAL

oneworld

On 16/4/2026 04:30 pm (GMT+3)

Dear Partner,

Qatar Airways is expanding its international flight network, with services to more than 150 destinations from 16 June 2026, connecting your clients to more of the world this summer.

The updated schedule, valid until 15 September 2026, introduces new routes and increased frequencies to and from Doha, offering your clients greater flexibility as they plan for the summer season.

To view the schedule, click [here](#).

Your clients with a confirmed booking on a flight in the new schedule will be notified directly with updated flight information. Please ensure that your clients contact details are kept up to date.

As a reminder, if your clients have a confirmed booking with a travel date until 15 September 2026, they are eligible for:

- Refund of the unused ticket value (Please note that refunds may take up to 28 working days to be processed), or
- Complimentary date changes to a new travel date up to 31 October 2026 when rebooking on flights operated by

Qatar Airways, subject to availability and fare seasonality.

- And, if their rebooked flight is impacted again, they remain eligible for further fee-free changes until 31 October 2026.

Your clients are kindly reminded not to proceed to their departure airport unless they hold a valid, confirmed ticket for travel.

Please note: Flight schedules are subject to change or cancellation owing to operational, regulatory, safety, or other circumstances beyond our control.

We keep updating our passenger guidelines, agent rebooking decision flow, and FAQs on a dedicated page on the [Trade Portal](#) to help support your teams during this period.

Qatar Airways Tower 2,
Airport Road, PO Box 22550,
Doha, Qatar.

All rights reserved © 2026 Qatar Airways.
Going places together.