



Further to our newsletter of 19 February 2026, in which we announced the distribution of ITA Airways contents via the NDC protocol, we would like to share with you some updates and further details.

**Effective Tuesday, 5 May 2026**, the **NDC ITA Airways** channel will be operational.

**Effective Tuesday, 12 May 2026**, the **most favourable contents offered by ITA Airways** to IATA/ARC Agents with ITA Airways ticketing authority **will be available via the Lufthansa Group's NDC (New Distribution Capability) solution.**

The ITA Airways NDC model will offer exclusive fares such as Continental and Intercontinental (#) Light fares and Domestic and Continental Business Saver fares, ancillary services, a dynamic booking experience and the possibility of payment and reporting via BSP/ARC.

### **Access to the ITA Airways NDC channels**

As an IATA/ARC Travel Agent, you will be able to access via:

- **Aggregators** (\*): enabled NDC platforms (GDS or Travel Technology Providers)

[Learn more](#)

- **SPRK**: free web platform for partners with an active IATA/ARC code.

[Learn more](#)

- **Direct connection (NDC API)**: directly integrating with ITA Airways APIs within the Lufthansa ecosystem.

[Learn more](#)

Integration with the Lufthansa Group distribution model will enable simple and fast access to ITA Airways NDC contents. Agents already connected to a Lufthansa Group NDC solution will

be able to automatically access ITA Airways NDC contents, subject to the necessary agreement with an enabled aggregator. Agents not yet connected to a Group NDC solution may register through the Lufthansa Group [NDC Partner Program](#) portal (select NDC Connections).

Effective Tuesday, **12 May 2026**, ITA Airways will adopt two NDC models, similar to those of the Lufthansa Group:

- Public (via GDS)
- Bilateral (via GDS, Travel Technology Providers, SPRK, or direct connection)

These models are linked to the ITA Airways NDC offer, which will evolve from time to time, and that is published on the [ITA Airways Connect](#) website.

As part of its evolving commercial strategy, ITA Airways is introducing a **Distribution Cost Charge (DCC)** to reflect the costs associated to the various booking channels.

Effective Tuesday, 12 May 2026 (date of ticket issuance), a DCC will be introduced to the EDIFACT channel and the NDC Public model, applied solely to increase transparency and offset distribution costs incurred through GDS (\*).

DCC rates per ticket in EDIFACT, effective 12 May 2026:

- €19,00 — Amadeus
- €22,50 — Sabre
- €23,00 — Travelport

DCC rates per ticket in NDC Public, effective 12 May 2026:

- €8,00 — Amadeus
- €8,00 — Sabre
- €8,00 — Travelport

The DCC will be visible in the YR fare field on the EDIFACT channel and in the OB-T field on the NDC Public model.

The following DCC-exempt distribution channels remain available: NDC bilateral model, direct connections, ita-airways.com and other ITA Airways direct channels.

The DCC will be subject to periodic reviews.

Initially, and until further notice, the DCC will not apply to sales for:

- groups;
- flights subject to Public Service Obligations (e.g., territorial continuity);
- flights departing from Japan, Hong Kong, Iran, Libya and Yemen.

Full details, including DCC rates for currencies other than the Euro, along with subsequent updates to these rates, are available on the [ITA Airways Connect](#) portal.

We remain at your disposal for any further information and to support you in the transition to the new distribution model.

For more details, please visit the [ITA Airways Connect](#) website.

Kind regards,

*(#) Intercontinental Light fares will also be available via the EDIFACT channel for selected destinations.*

*(\*) Travel Technology Partners and GDS (Aggregators) are gradually completing the enablement process. Please check with your Aggregator for the status of the approval process.*

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## **ITA Airways Connect**

Email: [b2bassistance@ita-airways.com](mailto:b2bassistance@ita-airways.com)





# **ITA Airways Expands US Network with Seasonal Service Resumption**

ITA Airways continues to strengthen its US footprint with the resumption of key seasonal routes to Rome.

Service from San Francisco (SFO) and Boston (BOS) has already resumed, offering travelers convenient access to Italy just in time for the summer travel season. In the coming weeks, additional routes will come online from Washington, D.C. (IAD), Houston (IAH), and Chicago (ORD) further enhancing connectivity across the US market.



Business Class



Premium Economy Class



Economy Class

With strong demand for European travel, now is the time to secure bookings. ITA Airways' range of fare options includes increased flexibility, allowing travelers to change plans with ease and confidence an important advantage in today's dynamic travel environment.



Destinations and route schedules might change. Please check airline website and GDS.

**Sign up now for the AirlinePros Info Portal!**

Access airline policies, updates, product insights, and account manager contacts.

## AGENT INFO



**Customer Service**

**ITA Airways (AZ)**

✉ Customer Service: [bookingschangesrefunds@ita-airways.com](mailto:bookingschangesrefunds@ita-airways.com)

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