

Dear trade partner,
A new standard of comfort: Quiet Cabin



Introducing Etihad Quiet Cabins. We're pleased to share that Etihad Airways has refined the onboard experience to offer guests a more peaceful and relaxing journey.

This enhanced experience begins in our quiet lounge spaces and continues on board, where mindful service and minimal interruptions help create a calm and restorative environment. Guests can enjoy a quieter, more relaxing journey, arriving at their destination feeling refreshed.

Quiet Cabins reinforces Etihad's commitment to delivering exceptional travel experiences, combining comfort, wellbeing and world-class hospitality.

We encourage you to highlight this experience when promoting Etihad to your guests.

Thank you for your continued support. We look forward to welcoming your guests onboard.

Kind regards,
Etihad

24 April 2026

Etihad Supercharges U.S. Network: Chicago Goes Double Daily as Charlotte Rises to Daily Service

- Abu Dhabi-Chicago O'Hare to become double daily from 15 June
- Charlotte upgraded from four-weekly to daily following successful launch in March 2026
- Strengthens connectivity between the U.S., India and Asia-Pacific via Abu Dhabi

Abu Dhabi, UAE - Etihad Airways, the national airline of the UAE, is accelerating its growth in the United States with two major enhancements to its North American network, increasing capacity and connectivity across key markets.

Chicago O'Hare will move to double-daily service, while Charlotte will increase to daily flights from 15 June, building on strong early performance following the launch of services on 20 March 2026.

Together, the enhancements significantly expand Etihad's U.S. footprint, strengthening connectivity between North America and high-growth markets across India and Asia-Pacific, while improving access to the U.S. domestic network through partner airlines.

The expanded schedule will offer travellers greater flexibility and more seamless connections beyond Chicago and Charlotte to major cities across the United States, and onwards across Etihad's global network. Both routes will be operated by Etihad's Boeing 787-9 Dreamliner, featuring 32 Business and 271 Economy seats.

Chicago: Twice Daily for Greater Connectivity and Reach

Chicago remains one of Etihad's most established gateways in North America. Moving to double-daily service will deepen connectivity and unlock a broader range of one-stop journeys via Abu Dhabi to high-demand destinations across Etihad's network.

These include 11 gateways across India – Ahmedabad, Bengaluru, Chennai, Delhi, Hyderabad and Mumbai – as well as key Asia-Pacific destinations such as Bangkok, Kuala Lumpur and Manila.

Arik De, Chief Revenue and Commercial Officer at Etihad Airways, said: "Chicago continues to be a cornerstone of our U.S. network. Moving to double-daily flights reflects the sustained performance of the route and enables us to offer guests greater flexibility while deepening connectivity through Abu Dhabi, strengthening links to key markets across India and Asia-Pacific."

Charlotte: Rapid growth following successful launch

Following the successful launch of services in March, Etihad will increase its Charlotte service from four-weekly to daily from 15 June until 8 September, marking one of the fastest route expansions in the airline's network.

The move reflects strong demand from both point-to-point and connecting traffic and reinforces Etihad's long-term commitment to the market.

The daily service strengthens links between Charlotte and Etihad's global network, enabling efficient one-stop connections via Abu Dhabi to key destinations across India and Asia-Pacific, while also supporting inbound travel to the United States.

De added: "We are grateful to the people of Charlotte for the strong support they have shown since launch. Scaling to daily service so rapidly after launching is a clear signal of how quickly the route is gaining traction and the role it can play in our U.S. network."

"The increase strengthens links between the Southeast U.S. and our global network, supporting both passenger and cargo flows while enabling efficient access to key markets across India and Asia-Pacific."

The expansion forms part of Etihad's phased approach to growing its network, with additional capacity deployed in line with demand across key markets. The enhanced schedule strengthens connectivity between Abu Dhabi and key destinations across the Middle East, India, South Asia and beyond, while also improving access to the U.S. domestic market through Etihad's partner airlines.

Chicago Flight Schedule from 15 June 2026

Flight	From	Departure	To	Arrival	Days	Aircraft
EY9	Abu Dhabi	02:55	Chicago	08:35	Daily	B787-9
EY11	Abu Dhabi	10:00	Chicago	15:40	Daily	B787-9
EY10	Chicago	14:00	Abu Dhabi	12:30 (+1)	Daily	B787-9
EY12	Chicago	21:10	Abu Dhabi	19:40 (+1)	Daily	B787-9

Charlotte Flight Schedule from 15 June 2026 until 8 September

Flight	From	Departure	To	Arrival	Days	Aircraft
EY 15	Abu Dhabi	03:35	Charlotte	10:45	Daily	B787-9
EY 16	Charlotte	15:00	Abu Dhabi	12:25	Daily	B787-9

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About Etihad Airways

Etihad Airways, the national airline of the UAE, was formed in 2003 and quickly went on to become one of the world's leading airlines. From its home in Abu Dhabi, Etihad flies to passenger and cargo destinations in the Middle East, Africa, Europe, Asia, Australia, and North America. Together with Etihad's codeshare partners, Etihad's network offers access to hundreds of international destinations. In recent years, Etihad has received numerous awards for its superior service and products, cargo offering, loyalty programme and more. To learn more, visit etihad.com

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