

Commercial Policy

Withdrawal of Fiji Airways Dallas Fort Worth (DFW) Flights

Version 1

28th April 2026

- This policy applies to Fiji Airways customers holding valid 260 (Fiji Airways) tickets for travel on Fiji Airways/Fiji Link flights who are impacted due to withdrawal of Fiji Airways Dallas Fort Worth (DFW) flights, with reference to SCA 76 FJ. **These changes affect all tickets that were issued on/before 28th April 2026 for travel 08th September 2026 onwards.**

Fiji Airways is offering the following options to its customers affected by above flight cancellations:

Customer options:

1. Refund

A full refund should the available alternatives not be acceptable; or

2. Rebook travel to an alternative Fiji Airways gateway flight

For passengers **originating in Dallas Fort Worth** and traveling to **Fiji, Australia or New Zealand** all tickets **must be rebooked** on **American Airlines AA operated flights via Los Angeles or San Francisco.**

- All 260 tickets needs to be **endorsed with “SKCHG”** or any variation of SKCHG in endorsements box.

Booking class on AA flights will be as below:

Airline	Economy	Business
AA	O,Q,N,S,V	I,D,C

For all other passengers **connecting via DFW to Fiji**, please rebook for travel **via LAX/SFO or YVR.**

- Rebook FJ segments in any RBD in the same cabin on FJ operated flights
- To route passengers via our LAX/SFO or YVR please use the chart below for connecting airline information. Please use the lowest RBD available from left to right.

Airline	Economy	Business
AA	O,Q,N,S,V	I,D,C
AS	G,O,Q,N,S	I,D
DL	V,X	Z
AC	K,A,L,S,W,V,H	P
WS	L,K,T,X,S,N,Q, H,M,B,Y	D,C

Conditions

- All changes must be made prior to the original ticketed departure.
- All reissues must be completed on or before 08th September 2026
- All other rules and conditions of the ticket remain unchanged.
- If a Passenger has made a direct booking with Fiji Airways, they can call Fiji Airways directly to change their tickets
- For tickets issued by Travel Agents, the passenger has to request for any changes to their ticket through their travel agent.
- **Authority number FATN409-26** must be quoted in the endorsements or in the tour code box.