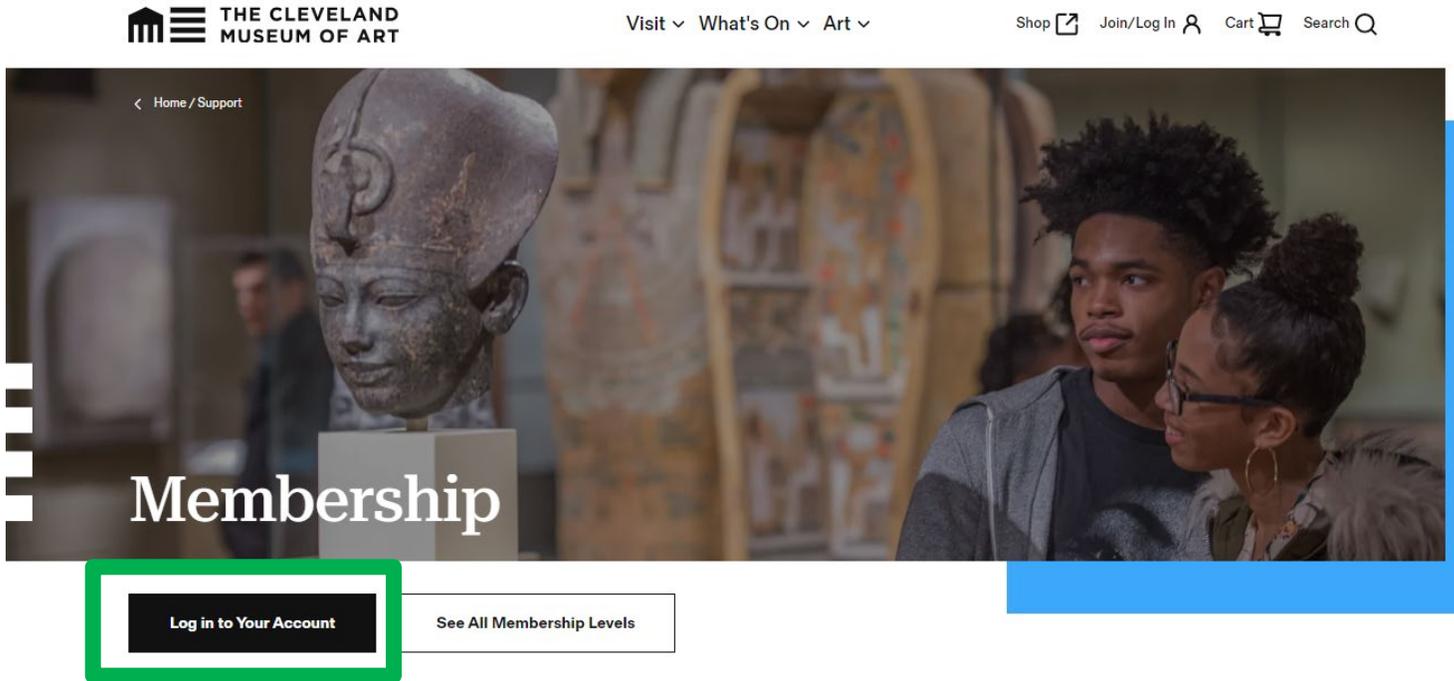


Accessing Your Mobile Membership Card

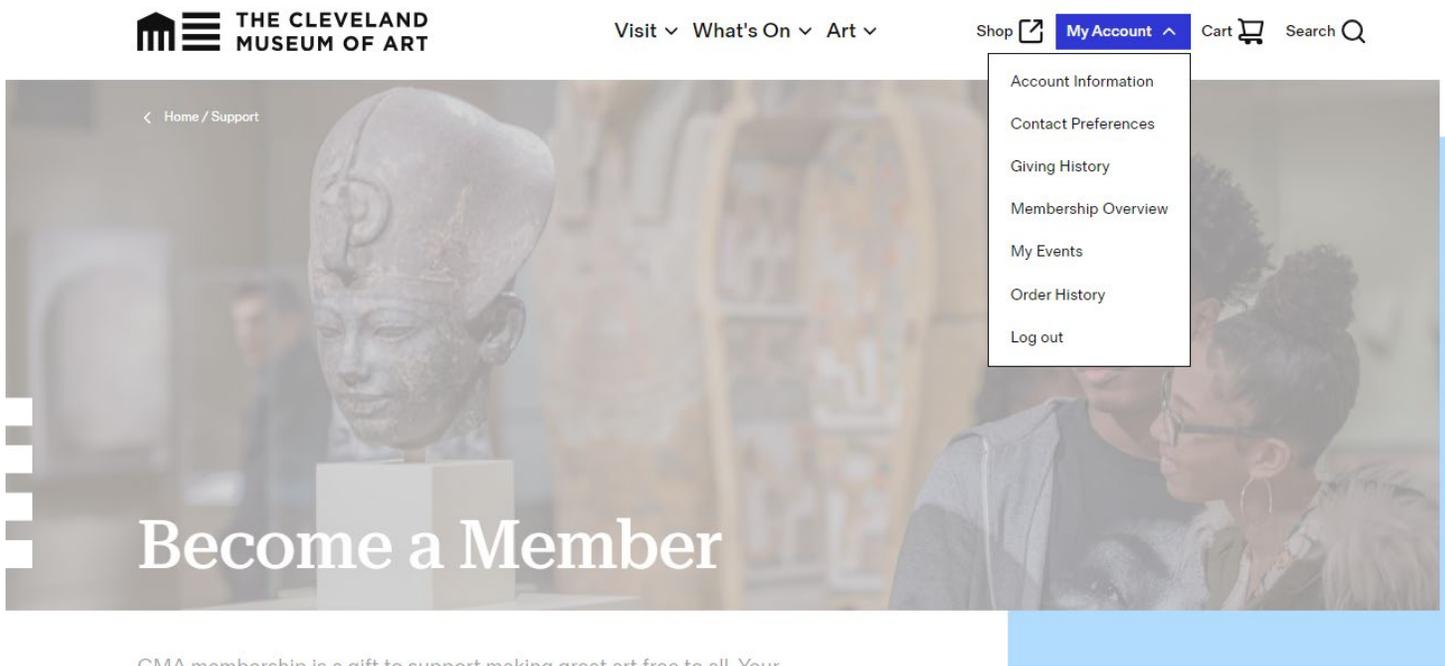
1. Visit cma.org/membership from your mobile device and click “Log in to Your Account”.



2. Enter the email address associated with your membership account.

A screenshot of the CMA website's login page. The header is identical to the previous screenshot. The main heading is 'Log in to Your CMA Account'. Below the heading is a link: 'If you are having trouble signing in, [look up your account](#).' The login form consists of two input fields: 'Email Address' (with 'membership@clevelandart.org' entered) and 'Password' (with masked characters). Both fields are marked as 'Required *'. To the right of the form is a section titled 'Not Registered Yet?' with a 'Create Account' button. At the bottom of the form is a black 'Log in' button.

- Once logged in, select “My Account” from the top bar, and then click “Account Information.”



[Account Information](#)

[Contact Preferences](#)

[Giving History](#)

[Membership Overview](#)

[My Events](#)

Account Information

Email Address Required *

4. Or, you will see your latest membership information on view in the Level section and a link to “Add card to wallet”.

Choose the Level That's Right for You:

Current Membership [Add card to wallet](#)

Marcy Member

Number: 3437732 | Level: Ambassador | Expiration Date: January 31, 2027

Friend	Partner	Ambassador
<ul style="list-style-type: none">Benefits for one adult, including:Free admission to ticketed exhibitionsFree tickets to special exhibitions for all children, 17 and younger, when	<ul style="list-style-type: none">Benefits for two adults, including:Free admission to ticketed exhibitionsFree tickets to special exhibitions for all children, 17 and younger, when	<ul style="list-style-type: none">All Partner benefits for two adults, plus:Reciprocal privileges at museums throughout the countryFree admission to ticketed exhibitions

Troubleshooting:

If you need assistance with your account on cma.org, please call 216-421-7350 or email us at help.mobilecard@clevelandart.org.

Card not showing in your wallet? Try deleting your previous CMA mobile card.

Still not showing? Apple added a feature with iOS15 that automatically archives expired passes. Scroll to the bottom of the passes and click “View Expired Passes”. Once you remove these, you should now be able to add your mobile card following the instructions above.

