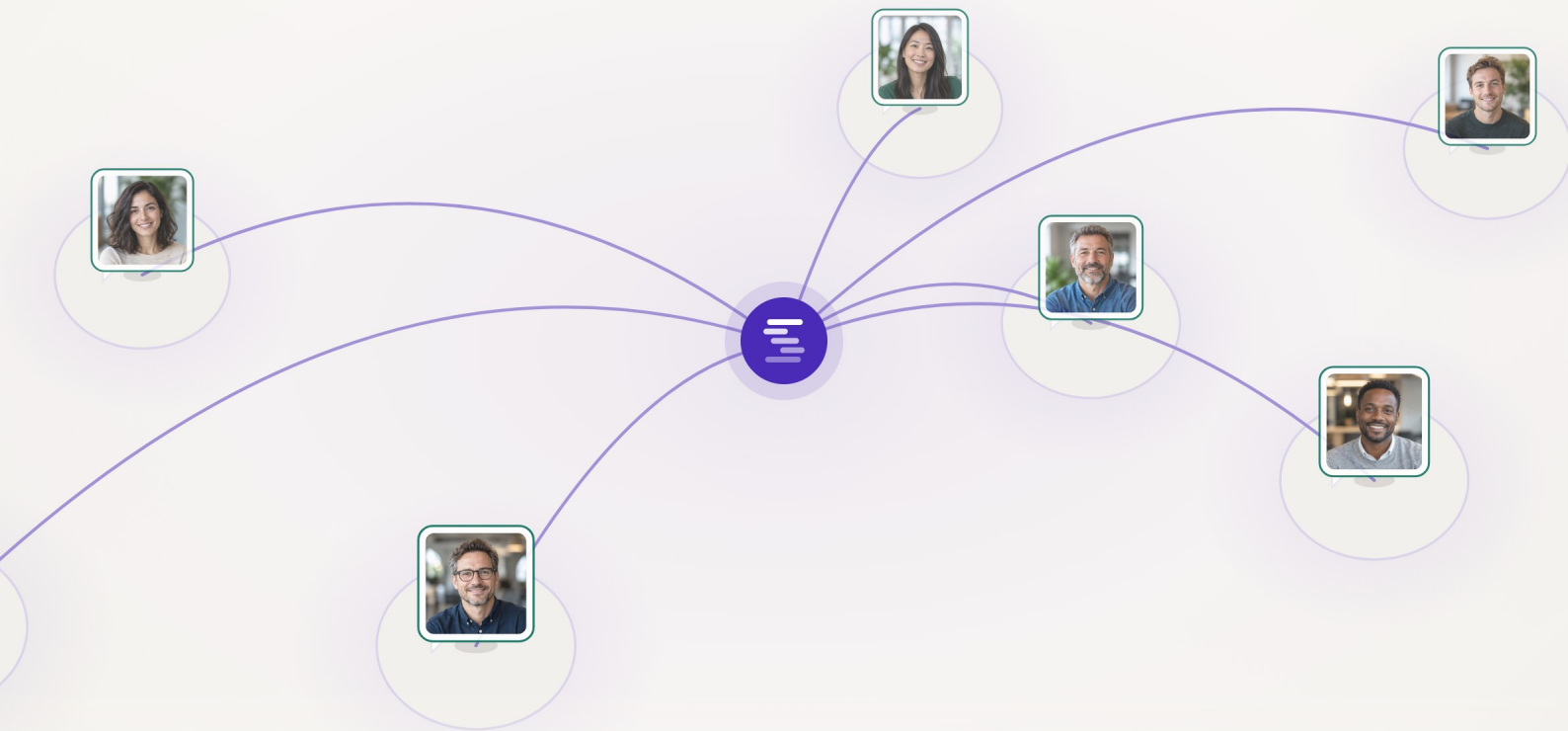




GUIDE • ONBOARDING & TRAINING

Learn where your people already listen

The guide to Onboarding & Training by Springcast: how it works, what it delivers and what it costs.

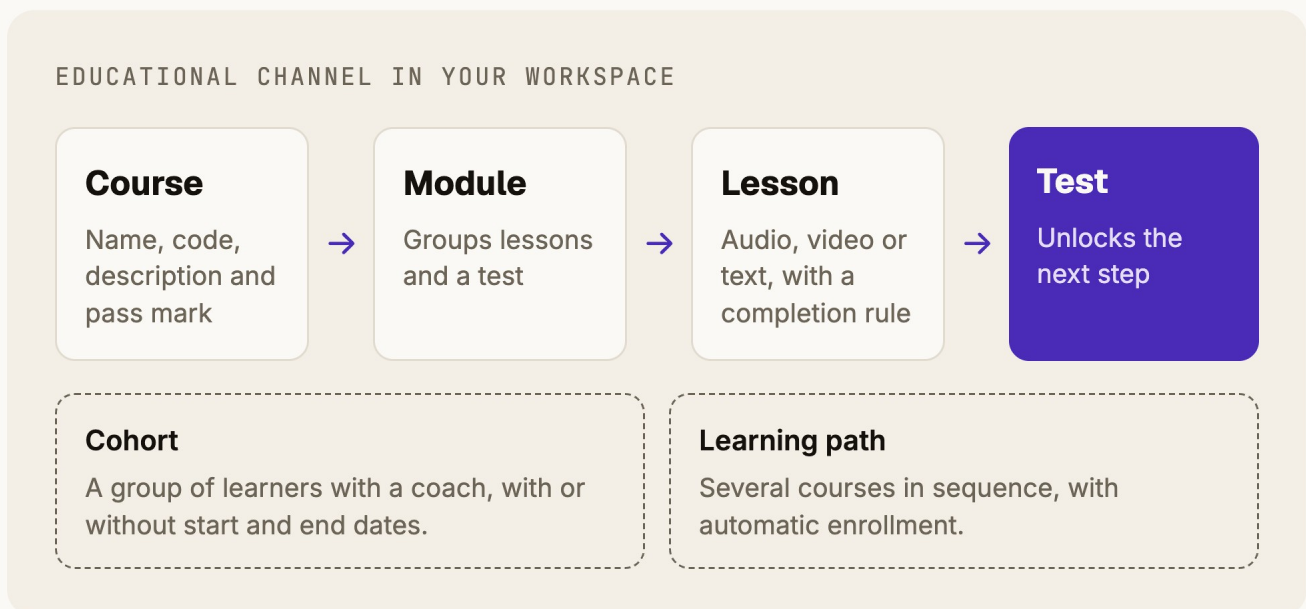
Courses in the app your people already use

Onboarding new colleagues, keeping specialist knowledge current, sharing knowledge between teams: it happens in every organization, but rarely in a place people actually visit. Onboarding & Training brings courses with audio, video and text to the Springcast internal podcast app.

Your people learn on the go, on their phone, in the same app as your internal podcast. You manage everything in the Springcast web environment. This guide shows how it works, how to roll it out and what it costs.

01 • HOW IT IS STRUCTURED

From channel to test



A test can also follow a single lesson or close the course. A learner can take several courses at once; one course can be reused in several learning paths.

What you use it for

Onboarding new employees

Give new colleagues a fixed route from day one: a welcome from leadership, an introduction to the organization, ways of working and systems. A test at the end of a module checks the essentials and unlocks the next step.

Professional training

Keep specialist knowledge current with short lessons people listen to or watch in between tasks. With a cohort and a coach, every group has a fixed point of contact.

Internal knowledge transfer

Capture what experienced colleagues know, in their own voice. What now lives in people's heads or scattered documents becomes a course new team members can follow on their own.

Learning paths

Put several courses in sequence, for example a foundation track for everyone and a deep dive per department.

03 • WHAT YOU GET

One place for internal content and learning

One app for content and learning

Your internal podcast and your courses live in the same workspace and the same app. If your people already use the app, there is nothing new to install.

Structure without the hassle

Modules, tests and learning paths make sure everyone follows the same route, in the right order.

Built-in guidance

Learners ask a coach their question directly, from within the course.

Learning on the go

Audio and video fit into the commute, a walk or the gap between two meetings.

Completion you can demonstrate

Tests with a pass mark, progress per learner and numbered certificates.

Pay for usage

You pay for active learners, not for invitations. Someone taking several courses counts once per subscription year.

Set up a course in six steps

You set everything up in the Springcast web environment.

01

Create the course

Add a name, code, short description and default pass mark. Choose whether you invite learners or make the course discoverable for everyone in your organization.

02

Add your content

Upload audio and video under Content and link them to lessons. A lesson can also contain text.

03

Set completion

A lesson counts as completed when it starts, or at a percentage you choose.

04

Add tests and surveys

Choose from single choice, multiple choice, true/false, rating and open text. Set the pass mark and number of attempts per test.

05

Turn on certificates

Anyone who passes the course receives a PDF certificate in your own colors, with its own number.

06

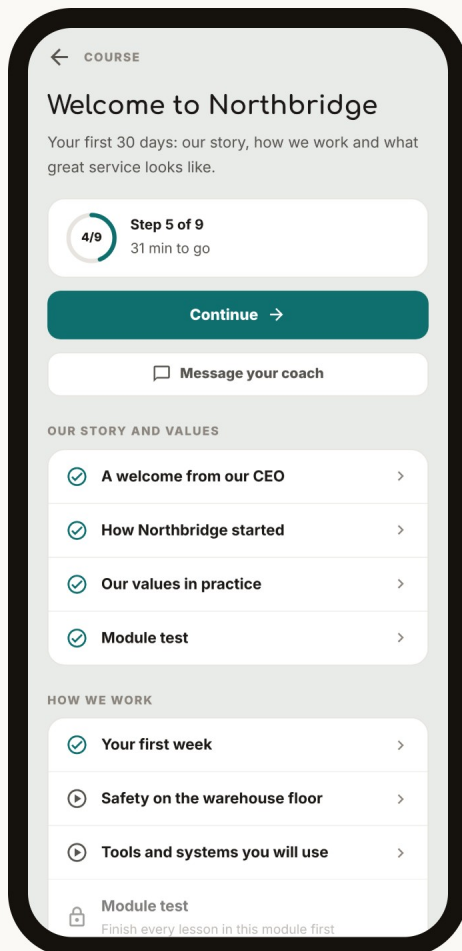
Invite your learners

By email, CSV upload, a shareable invitation link or groups linked via SSO. Assign a coach to every cohort.

The screenshot displays the Springcast Pro Curriculum interface. On the left is a sidebar with navigation links: Overview, Channels, Education (highlighted with a '2' badge), Calendar, and Analytics. The main header shows the company name 'Northbridge Logistics' and the current page 'Curriculum'. Below the header, the title 'Curriculum' is followed by a description: 'Structure this course as modules and lessons. Attach surveys or tests to gate what comes next.' The main content area shows a module titled '01 Our story and values' with 3 lessons and a duration of ~27m. The module is set to 'Linear' and 'Open'. It contains three lessons: '1.1 A welcome from our CEO' (80% watched), '1.2 How Northbridge started' (Started), and '1.3 Our values in practice' (80% watched/listened). There is an 'Add lesson' button and a 'Test' button at the bottom. The test is titled 'Our story and values: check-in' and has a gate of 80% pass mark, 3 attempts, and is required to complete the module.

The curriculum in Springcast Pro: modules, lessons, completion rules and a test per module. Sample data.

Learning in the internal podcast app



A course in the app, in the customer's brand colors. Sample data.

Stream

This is where learners continue an ongoing course, next to the latest podcast episodes.

Library

Every course someone is enrolled in, including ones not yet started. Completed courses are listed separately.

Lesson

Audio and video play in the familiar player. After completing a lesson, the learner moves on to the next one.

Test

Beforehand, the learner sees the number of questions, the required score and the attempts left. A passed test unlocks the next step.

Certificate

After the final test, the app creates the certificate. The learner opens the PDF and can save or share it.

Message the coach

From within the course, the learner starts a conversation with a coach. The coach replies from the web environment.

In the App Store and on Google Play, in ten languages

Nederlands

English

Deutsch

Dansk

Español

Français

Italiano

Polski

Português

Svenska

That includes the Onboarding & Training screens. You publish your lessons and test questions yourself, in the language you choose.

See how far everyone is, per course and per learner

PER COURSE

A dashboard with the learner list, cohort, enrollment date, progress and certificate status.

PER LEARNER

Completed lessons, an activity timeline and test results per attempt.

WHOLE WORKSPACE

A progress matrix per course and assessment insights: how many learners chose each answer option. So you see which questions are often answered wrong.

MANAGEMENT

You can reset progress and revoke a certificate. A revoked certificate stays on record.



Good to know: a lesson's completion percentage measures the playback position, not the time actually listened. If you want to test knowledge, link the lesson to a test.

Northbridge Logistics Company

Northbridge Logistics > Education

Search Ctrl+K Admin EDV

Education overview

Overview Learners Courses Learning paths Conversations 2

LEARNERS
148
In 6 active cohorts

COURSES COMPLETED
62%
131 of 212 course enrollments

CERTIFICATES ISSUED
117

ACTIVE IN THE LAST 7 DAYS
64
43% of learners

Progress across courses
Completed enrollments in active cohorts

Welcome to Northbridge	52 of 73
Warehouse Safety Essentials	38 of 59
Customer Service Standards	31 of 60
Leading a Shift Team	10 of 20

Learners to follow up with View all 9
Start with a person, see the full picture.

Daan Jansen Welcome to Northbridge	Cohort ends within 7 days • Ends within 7 days 24 Oct 2026
Sofia Moreau Warehouse Safety Essentials	Failed latest test
Lukas Becker Customer Service Standards	Behind pace • Behind pace 07 Nov 2026
Noor Haddad Welcome to Northbridge	Inactive for 14+ days

How to roll it out

No new system to install: Onboarding & Training runs in your Springcast workspace and the internal podcast app.



STEP 1

Introduction

We discuss your goals, your audience and your security requirements, and choose Company or Enterprise together.



STEP 2

Procurement and security

On request, a compliance officer takes your team through the security questionnaires. This support is included with Company and Enterprise.



STEP 3

Activation

Springcast turns on Onboarding & Training for your workspace.



STEP 4

Setup

You create your first course and link your audio, video and text. You can reuse existing content.



STEP 5

Access for learners

You invite learners by email, CSV, invitation link or via SSO groups. With SCIM, users stay in sync with your identity provider automatically.



STEP 6

Live

Your learners start in the app; you follow their progress in the web environment.

SSO and SCIM are options; see Pricing for what your plan includes.

Built for organizations with requirements



Springcast is ISO/IEC 27001:2022, independently certified by Brand Compliance under RvA accreditation (C 548).



Closed access

Only people you invite can access the app. Public for company means discoverable within your organization, not public.



Single sign-on and SCIM

Connect the app to your identity provider.



Privacy

Springcast reviews your own data processing agreement (DPA) and can usually comply with it.



Guidance

On request, a compliance officer takes your team through the security questionnaires.



Sector-specific (Enterprise)

Guidance on DORA, NIS2 and NEN 7510, an IP allow list and a pen test option.

More on certification, DPA and subprocessors: springcast.io/en/legal/security-iso

What it costs

Onboarding & Training is an add-on to your Company subscription and is also available in Enterprise. All prices exclude VAT.

ONBOARDING & TRAINING

€150 per month

Including 100 active learners per subscription year

EXTRA CAPACITY

€450 per year

Per bundle of 50 active learners

What counts as an active learner? Someone who deliberately starts or resumes a lesson in a course they have not completed. An invitation, just logging in or listening to a podcast does not count. Someone taking several courses counts once per subscription year.

The subscription year runs in line with your Company subscription. The count restarts on renewal.

The platform

	COMPANY	ENTERPRISE
Price	From €395 per month, depending on your security requirements	On request
Internal podcast app	Included	Included
Procurement & Security onboarding	Included	Included
Single sign-on (SSO)	Option	Included
DORA, NIS2, NEN 7510, IP allow list	—	Included
Pen test	—	Option
Strategic guidance	Option	Included
SLA	Priority	Priority

Frequently asked questions

Can learners also learn in the browser?

Not yet: learners learn in the app. Learning in the browser is coming soon. Administration already happens in the browser.

What content can I use?

Audio, video and text. You can link existing episodes and videos to lessons.

Are my lessons translated?

No. The app itself works in ten languages; you publish your lessons and test questions in the language you choose.

Is the certificate an accredited diploma?

No. The certificate shows that someone completed your course and passed its tests. It has its own number and you can revoke it.

Are open answers graded automatically?

No. You read open-text answers yourself; choice and true/false questions are scored automatically.

How do learners ask a question?

From the course, they start a conversation with a coach. The coach gets a notification and replies from the web environment.

What if we have more than 100 active learners?

Then you add extra capacity in bundles of 50 active learners, at €450 per year per bundle.

See it in action

In a demo we show you the admin environment and the app, and discuss your security requirements.

[Book a demo at springcast.io](https://springcast.io)