



## **Keys4Adventure Participation Terms**

### **1. Accompaniment Requirement:**

All participants are required to be accompanied by a support worker who has been thoroughly screened under NDIS guidelines and either provided or approved by Keys 4 Adventure prior to the commencement of the trip. The designated support worker must be at least 18 years of age and must remain with the participant for the entire duration of the trip. This requirement is instituted to safeguard the safety and well being of all involved, particularly given that some participants may have a history of exhibiting behaviours of concern. This requirement is strictly non negotiable, and any failure to comply will result in the immediate denial of participation.

### **2. Medication Disclosure:**

A comprehensive list of all medications that the participant will require during the trip must be provided no later than seven (7) days prior to the departure date. This information is essential to ensure the safety and well-being of all participants.

### **3. Care Plan Submission:**

Participants must submit a detailed care plan well in advance of the travel date. This care plan must include all necessary supports, routines, and emergency procedures specific to the participant's needs. Failure to provide an adequate care plan may result in the cancellation of participation.

### **4. Inclusive Pricing:**

The pricing for the trip includes the participant and one accompanying person aged 18 or over. Any additional support persons or special requirements may incur extra charges, which will be communicated prior to booking confirmation.

### **5. Adherence to Directions:**

All participants are required to follow the directions and instructions given by staff at all times. This is crucial to ensuring the safety, enjoyment, and smooth operation of the trip for everyone involved.

### **6. Zero Tolerance Policy for Misconduct:**

Any form of violent, bullying, or abusive behaviour towards staff or other participants will not be tolerated under any circumstances. Offenders may be immediately removed from the trip without a refund, and further legal action may be pursued.

### **7. Right to Refuse or Remove:**

Keys 4 Adventure reserves the absolute right to refuse participation to any individual at any time before or during the trip. This may be due to safety concerns, failure to comply with these terms and conditions, or any other reason deemed necessary by the organisation. Removal from the trip will not entitle the participant to a refund.

### **8. Menu Submission:**

Participants are required to complete and submit their meal preferences at least seven (7) days prior to the start of the trip. Failure to do so may result in limited or no meal options being available. Keys 4 Adventure will not be held responsible for any dietary issues arising from non-compliance.

These terms and conditions are designed to ensure a safe, enjoyable, and well-coordinated experience for all participants. Non-compliance with any of the above conditions may result in the immediate cancellation of participation without a refund.