

News from Development

PANTHEON DMS



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BetrSign with PANTHEON

With PANTHEON version 10.0.44.00, we implemented the BetrSign e-signature solution into the PANTHEON ERP. This powerful enhancement enables organizations to manage digital signatures more quickly and securely.

BetrSign is known for providing a modern, legally compliant digital signing experience that supports:

- Qualified electronic signatures (QES)
- Long-term document validity
- Secure identity verification
- High-grade encryption and audit trails

With BetrSign now embedded into PANTHEON, companies can streamline approval processes, reduce paperwork, and ensure compliance with EU eIDAS regulations—all without leaving their ERP environment.

What the Integration Brings

1. Seamless Workflow in PANTHEON

Send contracts, personnel files, invoices, and other documents to BetrSign directly from PANTHEON—no downloading, uploading, or switching tools. Everything happens within the ERP interface.

2. Real-Time Status Tracking

PANTHEON automatically syncs signing statuses, letting users instantly see pending, completed, rejected, or expired requests—no need for follow-up emails.

3. Legally Valid and Secure

BetrSign provides eIDAS-compliant signatures with verified identity, legal validity across the EU, and secure long-term storage, ensuring document integrity.

4. Faster Processes, Fewer Errors

Digital signing reduces approval times from days to minutes and removes manual handling, minimizing errors and outdated document versions.

5. Perfect for Remote and Hybrid Work

The integration supports modern digital collaboration, offering a scalable and reliable solution for teams working from anywhere.

Activating BetrSign

Users can activate the BetrSign eService on their respective [UserSite](#) under the eServices section.

When activating, it is important for companies to determine the legal representative. After ordering, the representative will receive a document for signing, and a password to access the document will be sent to their mobile number.

For additional information, please see the following links:

- [Subscription for BetrSign](#)
- [Price list](#)
- [Add legal representative](#)



Naročila dodatnih storitev Pomoč

ePoslovanje

POSLUJTE HITREJE, BOLJ PRILAGODLJIVO IN ENOSTAVNEJE

 <p>eDokumentacija Skladišče vse dokumentacije, ki se uporabljajo v podjetju.</p> <p>VEČ INFORMACIJ IN NAROČILO</p>	 <p>elzmenjava Izmenjujete dokumente elektronsko in brezskrbno – od računov in dobavnic do naročil.</p> <p>VEČ INFORMACIJ IN NAROČILO</p>
 <p>eKnjižbe Napredni sistem za prepoznavanje vsebine dokumentov in skeniranih računov ter njihovo avtomatsko knjiženje.</p> <p>VEČ INFORMACIJ IN NAROČILO</p>	 <p>Varnostna kopija Shranite podatkovne baze PANTHEON-a na oddaljeno varno mesto v oblak in poslužite brez skrbi.</p> <p>VEČ INFORMACIJ IN NAROČILO</p>
 <p>eSporočanje Naročila SMS in Viber obvestil iz PANTHEON-a.</p> <p>VEČ INFORMACIJ IN NAROČILO</p>	 <p>BetrSign Podpišite dokumente hitro, varno in brez papirja – neposredno v programu.</p> <p>VEČ INFORMACIJ IN NAROČILO</p>

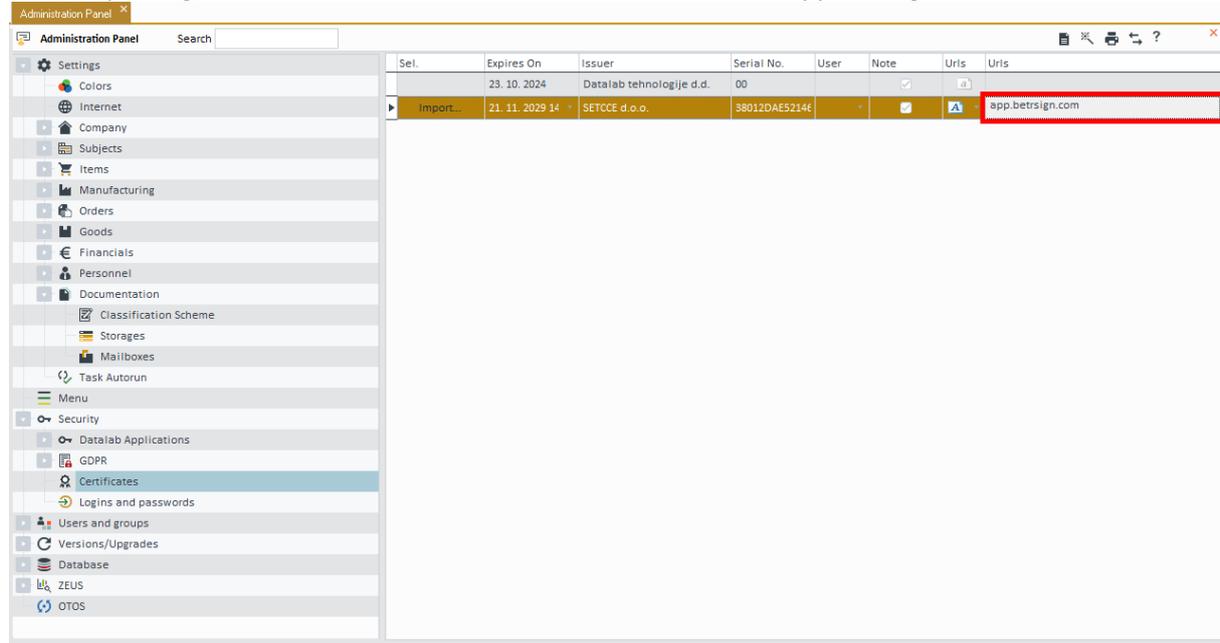
Setting up BetrSign in PANTHEON

After activation, additional settings must be configured in PANTHEON to establish a connection between the program and the BetrSign web service.

1. Importing the certificate

Companies receive a BetrSign certificate after the activation process is completed. The certificate must be imported into **Administration Panel | Security | Certificates**.

After importing, set the URL in the **Urls** field of the certificate to: *app.betrsign.com*



2. Downloading the BetrSign eWorkflows

Using the Datalab Web Service from **Workflow Design** form in PANTHEON, BetrSign eWorkflows must be downloaded.

There are two eWorkflows:

- **BetrSign send documents**
- **BetrSign check sent documents**

No additional actions regarding eWorkflows are required.

3. Downloading the BetrSign mailboxes

Using the Datalab Web Service from **Administration panel | Documentation | Mailboxes** panel in PANTHEON, BetrSign mailboxes must be downloaded into PANTHEON.

There are two mailboxes:

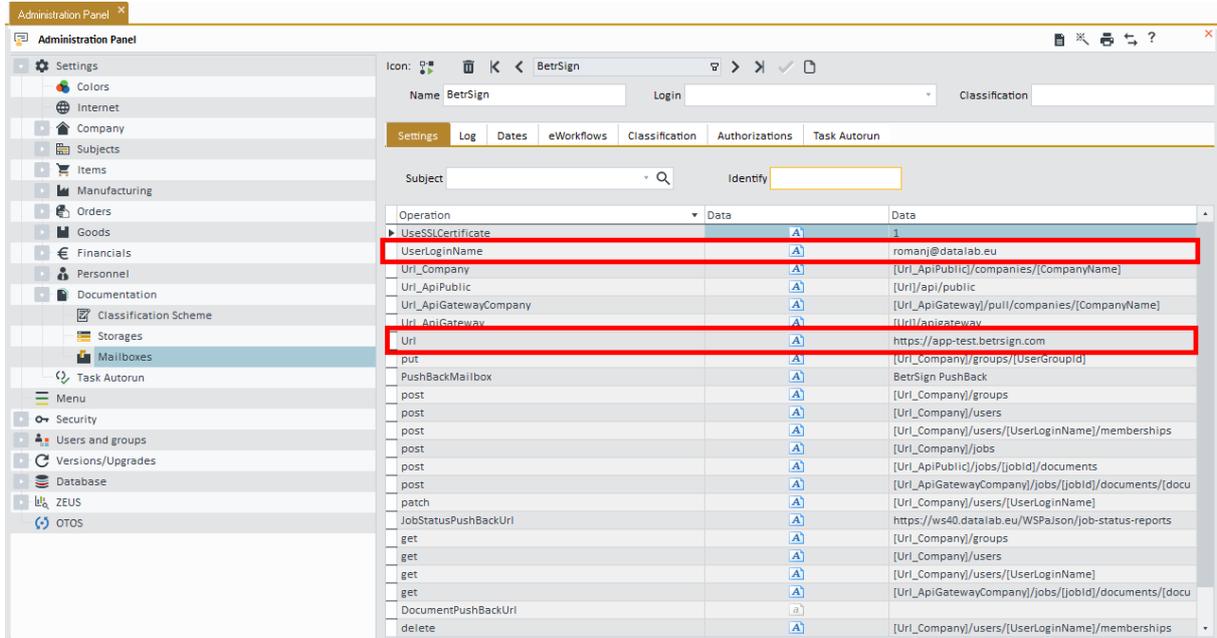
- **BetrSign**
- **BetrSign Pushback**

After downloading, additional settings are required only for the **BetrSign** mailbox.

4. Setting up BetrSign mailbox

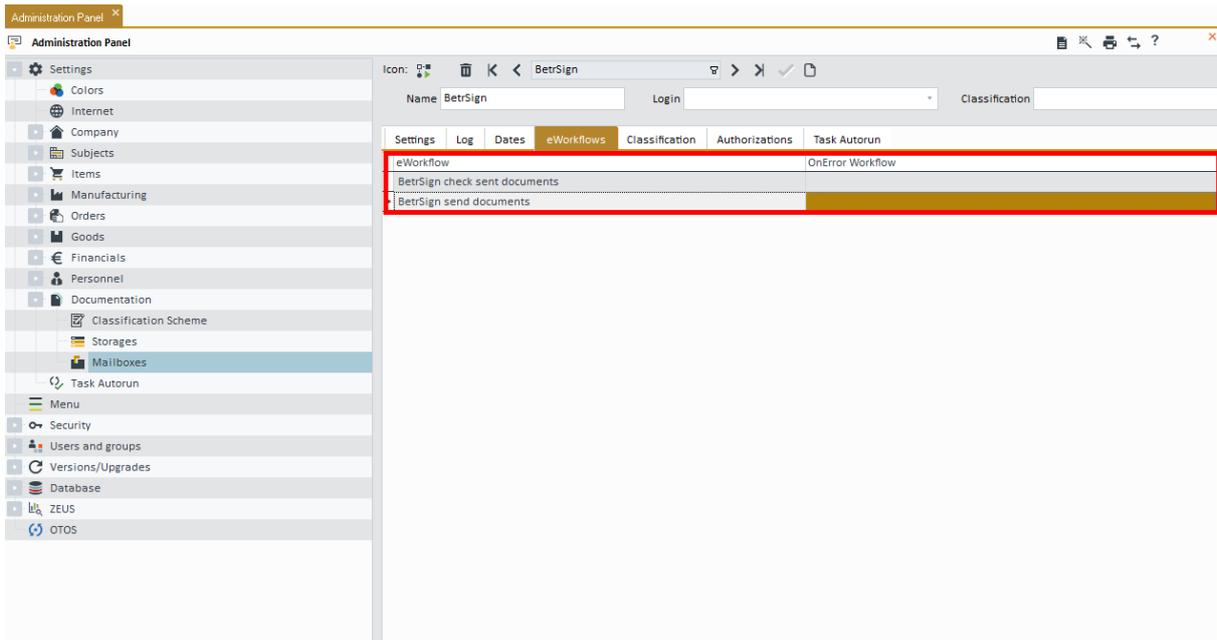
In the **Settings** tab of the **BetrSign** mailbox, several **Operations** must be edited:

- **Url** – Enter <https://app.betrsign.com>. The default value (<https://app-test.betrsign.com>) is used only for testing.
- **UserLoginName** – Enter the e-mail address of a [legal representative](#) designated when activating the eService.



In the final step, the **BetrSign** eWorkflows must be linked to the **BetrSign** mailbox.

This is done in the **eWorkflows** tab by adding both previously downloaded eWorkflows from the drop-down list.



BetrSign is now ready to use in PANTHEON.

 [How to set up BetrSign in PANTHEON? \(VIDEO\)](#)

 [Setting up BetrSign](#)

Using BetrSign with PANTHEON

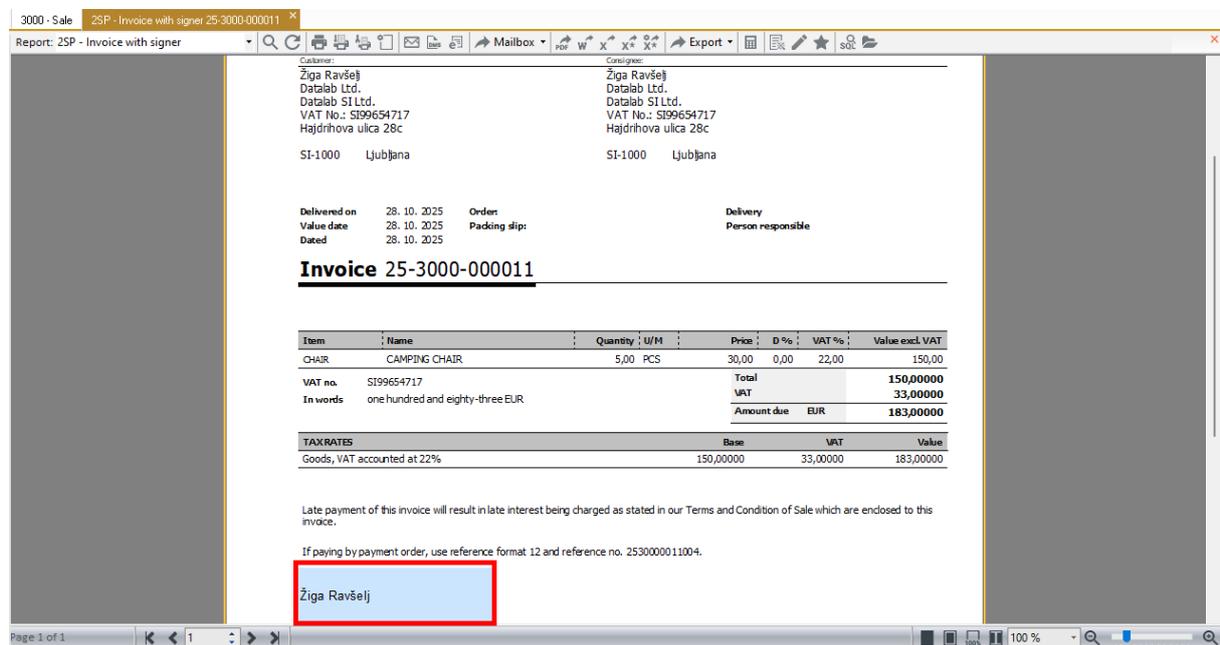
Sending PANTHEON Reports to BetrSign

For now, it is possible to send PANTHEON reports to BetrSign using **2SP – (Document) with signer** report.

When creating this report from a PANTHEON document, the customer’s **Contact Person** is displayed in the blue rectangle at the bottom of the report. This is the designated signature area.

Sending documents to BetrSign is possible only if the contact person has the following information set in the **Subjects** register:

- Name
- Last Name
- E-mail
- Mobile Phone
- Preferred Phone



The screenshot shows a PANTHEON report window titled "Report: 2SP - Invoice with signer". The report content includes:

Customer:
 Žiga Ravšelj
 Datalab Ltd.
 Datalab SI Ltd.
 VAT No.: SI99654717
 Hajdrhova ulica 28c
 SI-1000 Ljubljana

Consignee:
 Žiga Ravšelj
 Datalab Ltd.
 Datalab SI Ltd.
 VAT No.: SI99654717
 Hajdrhova ulica 28c
 SI-1000 Ljubljana

Delivered on: 28. 10. 2025 **Orders:** **Delivery:**
Value date: 28. 10. 2025 **Packing slip:** **Person responsible:**
Dated: 28. 10. 2025

Invoice 25-3000-000011

Item	Name	Quantity	U/M	Price	D %	VAT %	Value excl. VAT
CHAIR	CAMPING CHAIR	5,00	PCS	30,00	0,00	22,00	150,0000
						Total	150,00000
						VAT	33,00000
						Amount due	183,00000
						EUR	

TAXRATES

	Base	VAT	Value
Goods, VAT accounted at 22%	150,00000	33,00000	183,00000

Late payment of this invoice will result in late interest being charged as stated in our Terms and Condition of Sale which are enclosed to this invoice.

If paying by payment order, use reference format 12 and reference no. 2530000011004.

Žiga Ravšelj

The report can then be sent by clicking **Mailbox | BetrSign** in the report window toolbar.

Sent documents appear immediately in the Mailroom with the status **Delivered**.

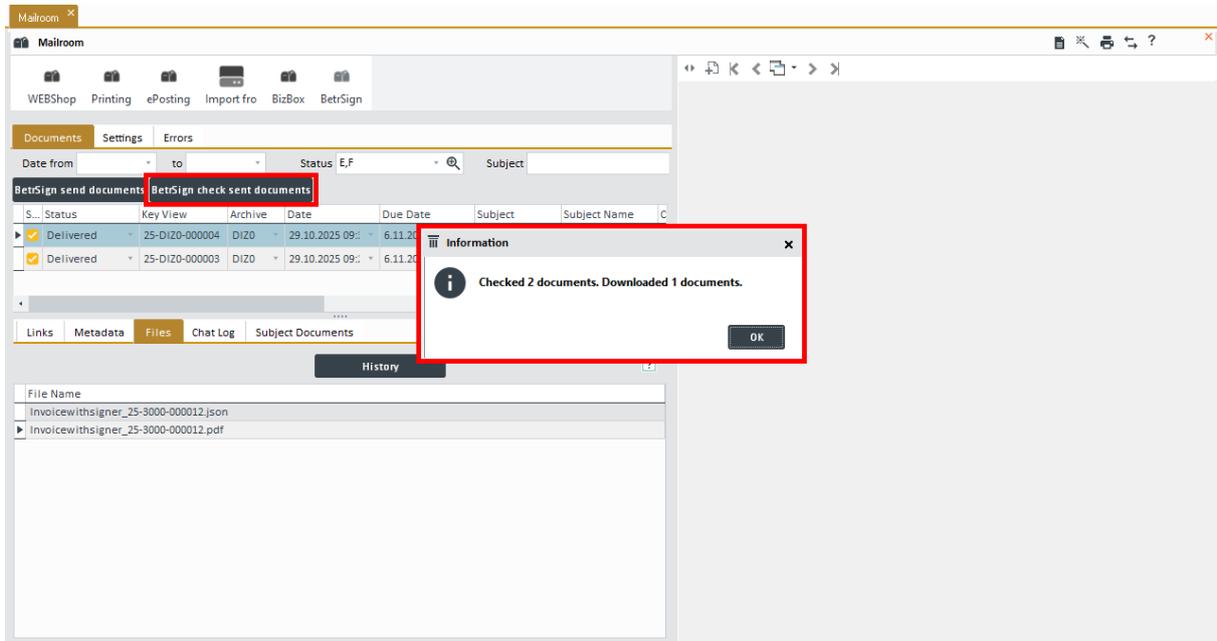
If the delivery to BetrSign fails, the documents retain the status **Send** and can be resent from the **Mailroom** later.

 [Sending PANTHEON document to BetrSign](#)

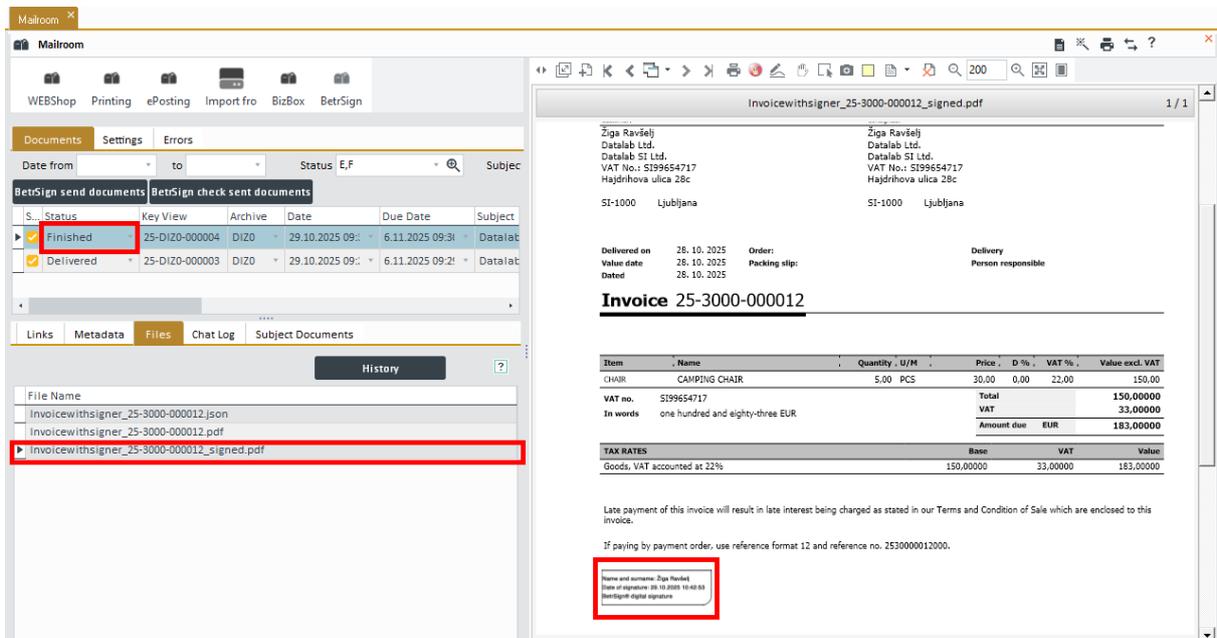
Receiving Signed Documents

After the [customer signs the documents](#), they can be received in the Mailroom by executing the **BetrSign check sent document** eWorkflow.

The eWorkflow checks for updates to sent documents and retrieves newly signed files.



After documents are received in PANTHEON, their status changes to **Finished**, and signed files become visible in the **Files** tab of the document.



The eWorkflow can also be configured to check for updates periodically using the **Task Autorun** feature.

 [Retrieving signed documents from BetrSign](#)

Additional Resources

- [BetrSign user manual](#)
- [How to set up BetrSign in PANTHEON? \(VIDEO\)](#)